

Enact Mortgage Insurance Customer Consulting

Maximize Efficiency, Improve Quality and Enhance the Customer Experience

The business challenges that kept you up last night may not be the same ones that keep you up tonight. We understand the mortgage industry is ever changing as are your strategic needs and goals. Let us assist in the management and execution of streamlined processes that allow for employee growth and customer satisfaction.

How We Can Help Meet Your Challenges

We have combined our own best practices with those from some of the world's most successful businesses to develop an unmatched approach to productivity and profitability. We offer unique problem solving approaches—including GE's Work-Out™, Change Acceleration Process (CAP) and Six Sigma Quality tools and methodology—to select business partners. Plus, we provide the coaching to apply them quickly and effectively to solve business problems.

→ Tools and Coaching

- Aligning Tactics with Strategy
- Analyzing Processes and Addressing Problems
- Designing and Implementing Optimal Processes – Change Management
- Establishing Process Measurements and Controls

→ Best Practices

- Process Alignment – Mortgage Industry and Enact Guidelines
- Quality – Reduction in Loan Defects
- Enhanced Customer Experience
- Targeted Problem Solving
- Technology Implementation

For information about our services and availability, please contact your Enact Sales Representative or contact one of our Six Sigma Certified Customer Consultants.



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