



Order Non-Delegated Genworth MI through **LendingQB**

STEP

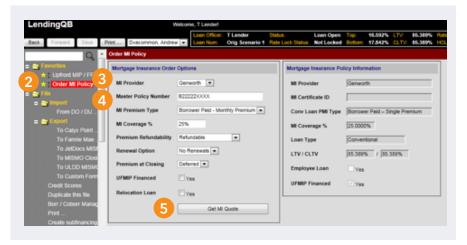
Obtaining a Rate Quote and Ordering NON-DELEGATED Genworth Mortgage Insurance

- 1. Choose a loan from pipeline view. Click the link then click edit.
- 2. Within the loan file, use the left navigation panel to select Services > Order MI Policy

Helpful Hint:

Hover your mouse to the left of Order MI Policy and highlight the star. This will move the link to Favorites

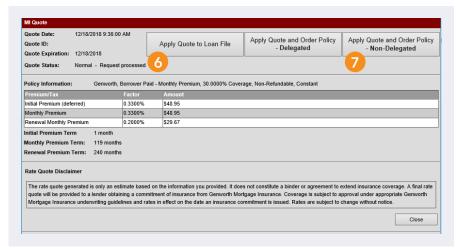
- 3. Select Genworth in the MI Provider drop-down
- 4. Verify that the Master Policy Number is accurate
- 5. Select the appropriate MI product information and click Get MI Quote



STEP

Once Get MI Quote is selected, the following screen will be displayed and you will be able to:

- 6. Select the desired quote and select Apply Quote to Loan File
- 7. Select the desired quote and select Apply Quote and **Order Policy**



To view quote in pdf → Click document list.Mtg Ins Document.Action-click.view pdf

STEP

Once you have completed a Rate Quote or MI Order, close the MI Quote window and refresh your browser to:

- 8. View MI rate quotes in the Order MI Policy screen by selecting view quote
 - Each time you request a new quote, the information will be added to this section and ordered by date

Helpful Hint:

Clicking any link in the left navigation panel will refresh your browser.

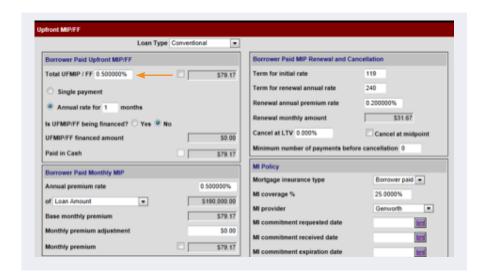
9. View the MI Order information. and its corresponding **Decision** Type.

The **Decision Type** will show as Suspended until a Genworth underwriter has rendered a decision on the loan. (See Step 4 for document submission instructions.)



IMPORTANT NOTE:

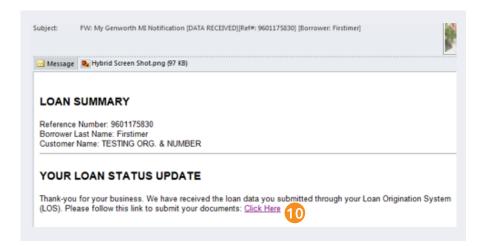
When choosing a MI product without an up-front MI premium, you must go into the **Upfront** MIP/FF screen and manually remove the Total UFMIP / FF amount. This is a known defect that Lending QB is working to resolve.



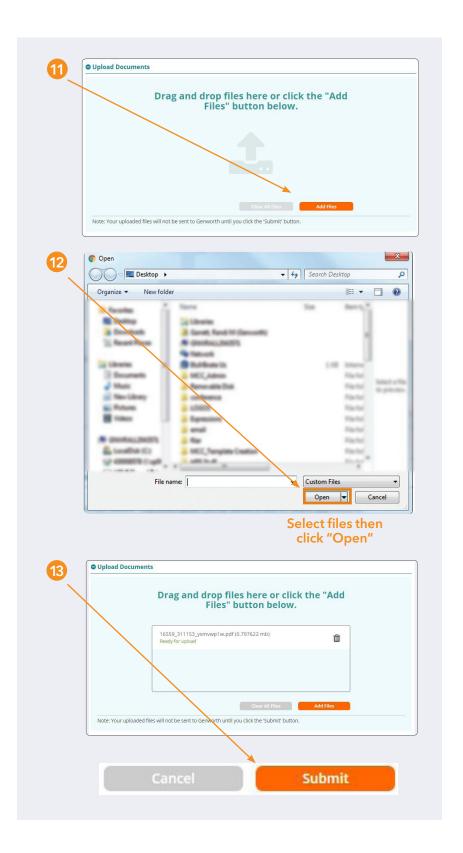
STEP

Submit loan documentation for the loan:

10. Once Genworth receives the submission, you will receive an email from MyGenworthMI.Genworth@genworth.com that includes a link labeled "Click Here" that you will select to upload your documents.



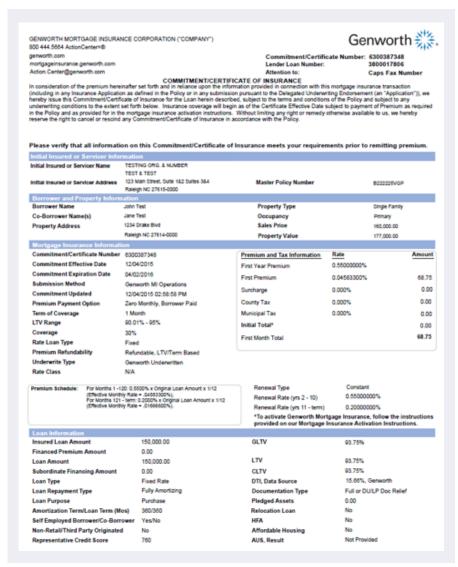
- 11. Click the "Add Files" button to open your file drive in a separate window.
- 12. Click on the files you want to upload (hold the Ctrl Key to select multiple files) and click "Open".
- 13. Your file will appear in the Upload Documents window.
 - Select "Submit" under the Status Update Notifications section when ready to continue.





14. When a decision is available, you will receive an email from MyGenworthMI.Genworth@genworth.com providing loan status information and directing you to check status within the loan to obtain the

decision document.



Please do **NOT** resubmit the MI order using the LOS MI request screen. If you have a change in a non-delegated loan submitted through the LOS, you will need to submit documents to your Genworth underwriter. You can also send your documents to the Genworth Action Center at action.center@genworth.com. Please reference your Genworth Certificate number.

FOR MORE INFORMATION

Our ActionCenter® representatives are happy to help!

800 444.5664

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