# Your Genworth Connection

Quick and Easy Steps to Mortgage Insurance Using Prime Alliance

Last Updated: November 2012





The Prime Alliance Interface allows users to request MI from **Genworth Mortgage Insurance** directly from within the Prime Alliance system.

### **Genworth Contacts**

If you have any additional questions, please contact us!

### **Genworth Action Center**

800 444.5664

Action.Center@Genworth.com

#### **Marcia Nunn**

919 846.4465

Marcia.Nunn@Genworth.com

## **Prime Alliance**

## Support line

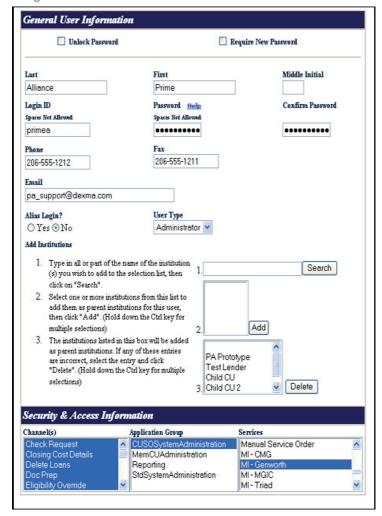
866 726.5102, options #1, option #2

NOTICE: Integrations between your Loan Origination System (Mortgage Builder) and Genworth require prior approval with your company's IT department. If your connection is not currently available, please refer to the Contacts list above to get started with your secure connection today.



# **First Time Setup**

Fig. 1

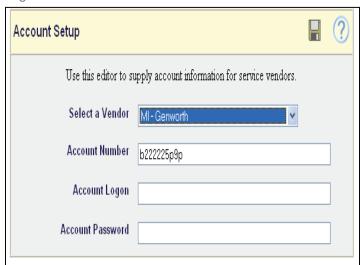


# Adding Genworth Mortgage Insurance to the list of services

- Go to the Web Administrator.
- Choose the UserAdministration editor.
- Under services select
   MI Genworth.
   (Fig. 1)
- 4. If Genworth Financial is not yet listed as a provider, click **New**.

# First Time Setup – cont.

Fig. 2



## Configuring Genworth MI Account

- 1. Go to the **Web**Administrator.
- Navigate to Siteworx\Site Configuration\Misc. Configuration\Service s\Account Setup.
- From the vendor dropdown list, choose
   MI – Genworth. (Fig. 2)
- 4. Input the **account number** provided to you
  by Genworth or Prime
  Alliance. (Fig. 2)

## Order MI - cont.

Fig. 3



Fig. 4



- Go to the Loan Officer's Workbench.
- 2. From the Pipeline Viewer choose the desired loan.
- 3. Click the **Order Services** action.
- From the services dropdown choose
   MI– Genworth. (Fig. 3)
- 5. Then click the **Go** button.
- Indicate whether the loan application has been underwritten by Fannie Mae DU or Freddie Mac LP. (Fig. 4)
- 7. Choose Continue.

## Order MI- cont.

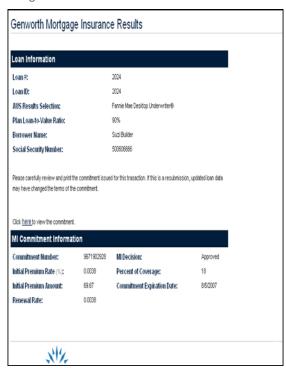
Fig. 5: Example Genworth Mortgage Insurance Order



- 7. Input the requested information. (Fig. 5)
- 8. Click the **Submit** button

## Order MI- cont.

Fig. 6



- The order status page will be redisplayed. Once the order status has changed, click on the **status link** to view the Genworth MI results page.
- 10. If the order returned a commitment, click on the link to view the commitment.(Fig. 6)

Fig. 7: Abbreviated Commitment for Illustrative Purposes

