Your Genworth Connection

Quick and Easy Steps Using BlitzDocs

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The Genworth interface with BlitzDocs allows you to deliver loan documents securely and receive an underwriting decision directly into your BlitzDocs application.

Genworth Contacts

If you have any additional questions, please contact us!

Genworth Action Center

800 444.5664

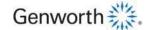
Action.Center@Genworth.com

To configure the Genworth interface, please contact your BlitzDocs representative or contact BlitzDocs at:

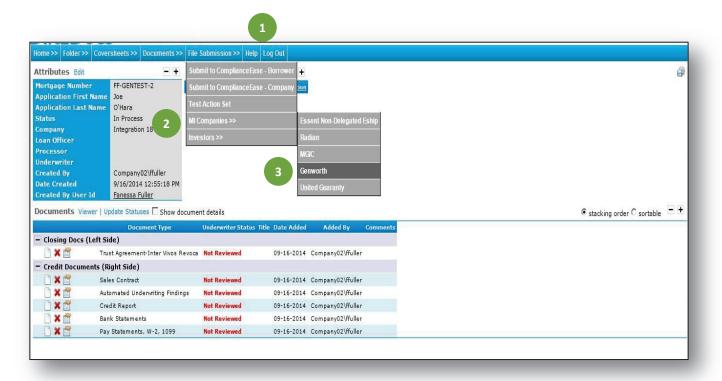
Phone: 678-460-2460

Email: XMS-Information@xerox.com

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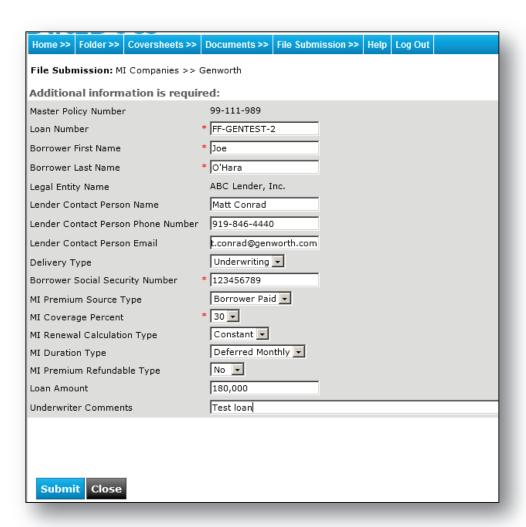
Step One: Select Genworth



From within a loan folder, BlitzDocs user selects:

- File Submission
- MI Companies
- 3 Genworth

Step Two: Complete Coversheet



Customer completes the Cover Sheet and Clicks "Submit"

- Enables Genworth to identify a loan and send it back to the correct folder
- NOTE: Some of these inputs will change will not affect the process

Step Three: Receive Confirmation



Customer receives Submission Successful system message

- Once Genworth underwrites the file and returns a decision back into BlitzDocs, a notification is generated –
- Notifications appear, based on customer's configuration preferences.

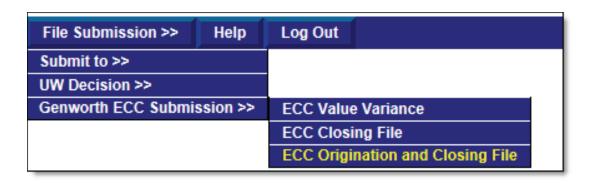
Trailing Docs

- Customer can submit trailing docs through BlitzDocs
- Once the initial submission has occurred, documents just need to be dropped into the customer folder and they'll automatically be sent to Genworth

Enhanced Coverage Commitment

Customers can now deliver files for Enhanced Coverage Commitment (ECC) review, using the BlitzDocs interface.

- Submitting a file for ECC review follows the same process as delivering a file for underwriting review
- Once configured, ECC Review Options will appear under File Submission, MI Companies, Genworth



ECC Values

- ECC Value Variance used only to deliver appraisal documents
- ECC Closing File used to deliver the post closing package (Genworth completed the initial underwrite)
- ECC Origination and Closing File used to deliver the origination and post closing package (initial underwrite was completed using delegated authority)

